

CALIFORNIA DEPARTMENT OF INSURANCE
Dave Jones Insurance Commissioner



Insurance protection for all Californians

In late January the California Department of Insurance (CDI) announced that this Spring we are planning to launch a new agent language locator service. The new service will allow consumers to search for insurance producers, bail agents and public adjusters that have a business location up to 50 miles of a selected zip code or city who speak the consumer's chosen language.

For the service to be successful it must have a robust database consisting of many insurance producers and other licensees that speak a number of different languages. To that end, we asked the help of our bilingual and multilingual licensees by volunteering to participate in the service. The response has been overwhelming. In just three weeks, 7,300 licensees speaking 30 different languages registered!

So that we can continue this momentum, for those of you who are bilingual or multilingual and have not yet registered to participate in the service we are again encouraging you to do so. The instructions for signing up to participate in the service are outlined below in five easy steps:

Step 1: Log on to the Online Address Change Service

<https://interactive.web.insurance.ca.gov/flrs/addressChange/Welcome.jsp>

Step 2: Select your license type (choose individual) and enter the following information when prompted to do so: license number, birth date, and the last four digits of your social security number;

Step 3: Select Update Language Spoken;

Step 4: Follow the instructions on how to select and add language(s) to your license record;

Step 5: Select the next button to verify that the addresses that we have on record for you are correct; and, exit the Online Address Change Service.

Thank you!

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