

**Insurance Company Responses to Insurance Commissioner Dave Jones' 12/21/17 Notice  
(as of 1/19/18)**

<b>Insurers and Insurer Groups with Total Losses that Offered at Least 50% of Contents Limit</b>	<b>Insurers and Insurer Groups with Total Losses that Offered Less than 50% of Contents Limit (or did not agree to change their inventory claims handling as a result of the request)</b>	<b>Insurers and Insurer Groups with Total Losses that Did Not Yet Respond to the Request</b>
STATE FARM	GRANGE INSURANCE	PACIFIC SPECIALTY
FARMERS (Includes Foremost)	ASSURANT INC GRP	PROGRESSIVE GRP
CSAA INSURANCE GROUP	AMERICAN GLOBAL IND GRP (American Reliable)	ARMED FORCES INS EXCH
NATIONWIDE/ALLIED	ZENITH INSURANCE	
USAA	ELECTRIC INSURANCE	
ALLSTATE	AMERICAN NAT'L FINANCIAL GRP	
LIBERTY MUTUAL / SAFECO	METROPOLITAN GRP	
TRAVELERS GROUP	OREGON MUTUAL INS	
ENCOMPASS		
CAPITAL INS GRP		
CHUBB LTD GRP		
THE HARTFORD		
NATIONAL GENERAL GRP		
AMERICAN MODERN		
MERCURY		
AMERIPRISE FIN GRP (IDS)		
HOMESITE		
QBE INS GROUP		
CALIFORNIA FAIR PLAN		
UNIVERSAL NORTH AMERICAN INS		
FIRST AMERICAN TITLE GRP		
WESTERN MUTUAL INS GRP		
STILLWATER INS CO		
Interinsurance Exchange of the Auto Club		
TOPA INSURANCE		
WAWANESA INS		
CINCINNATI INS CO		
HORACE MANN CO		
HYUNDAI M & F		
AIG		
KEMPER		
AEGIS SECURITY INS CO		
AMICA MUTUAL GRP		
MAPFRE INS GRP		
CIVIL SERV EMPLOYEE GRP		
CALIFORNIA CASUALTY		

Notes: The insurers that did agree to Commissioner's 12/21/17 Notice make up 98% of the total loss claims filed as a result of the 2017 wildfires. CDI is still communicating with those insurers that have not agreed to increase their advance payment on Contents claims and those that did not respond to this request to determine their position on this issue or if they will reconsider their position. While each insurer agreed to advance at least a certain percentage, on most claims, there may be exceptions to this commitment. For example, if the home was not occupied or furnished, or if there are other facts that suggest the contents were not valued at that agreed-to percentage, then the insurer would handle those claims on a case-by-case basis. Policyholders should contact their insurer to confirm how much advance payment will be issued and if there are any exceptions that may exist for their claim.