

HEALTH INSURANCE FRAUD

EMPOWERING CONSUMERS, STRENGTHENING COMMUNITIES



Health insurance fraud can lead to financial loss, compromised personal information, and higher insurance premiums. Protect yourself from becoming a victim by staying informed and following these key points to help you recognize and prevent health insurance fraud.



LEARN TO IDENTIFY FRAUD

Fraud happens when someone lies to get benefits or payments they are not entitled to receive.



VERIFY YOUR BILLS

Review your medical bills for any mistakes or unfamiliar charges. Make sure you are only billed for the services performed.



AVOID PHISHING SCAMS

Be wary of emails, letters, texts, or phone calls asking for insurance information. Scammers use fake communication to steal your personal info.



PROTECT YOUR INSURANCE INFO

Keep your insurance information and personal details safe. Only share them with trusted entities.



CHECK PROVIDER CREDENTIALS

Ensure healthcare providers are properly licensed. Fraudulent providers may be trying to access your personal information.



MONITOR INSURANCE CLAIMS

Regularly check your insurance claims to ensure they match the services you received.

WE ARE THE STATE'S LEADER IN INVESTIGATING INSURANCE FRAUD AND RETURNING MILLIONS OF DOLLARS TO CALIFORNIANS



Commissioner Ricardo Lara

“We are your insurance experts, if you have any questions, our dedicated staff at the Department of Insurance are here to assist you.”

Follow this QR code for more information: qrco.de/CROB



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