# CA DEPARTMENT OF INSURANCE SO YOU'VE HAD AN ACCIDENT, WHAT'S NEXT?



# **EMPOWERING CONSUMERS, STRENGTHENING COMMUNITIES**





After an accident, it's essential to stay calm and follow these steps to ensure everyone's safety, document the event, and protect yourself legally and financially.



# **CHECK FOR INJURIES**

Check for injuries by assessing yourself and any passengers. If anyone is hurt, call 911 for emergency assistance immediately.



#### **SEEK MEDICAL ATTENTION**

Even if you feel fine, it's wise to seek medical attention, as some injuries might not be immediately apparent.



## **DOCUMENT THE SCENE**

Take photos of the accident, capturing vehicle damage, road conditions, traffic signs, and any visible injuries.



#### **UNDERSTAND YOUR RIGHTS**

If the accident involves significant damage, injuries, or disputes about who's at fault, consider consulting an attorney for legal advice.



# NOTIFY YOUR INSURANCE COMPANY

Provide them with all the information and documentation you've gathered, and cooperate fully to ensure your claim is processed efficiently.



#### **REVIEW YOUR POLICY**

Take the time to review your insurance policy to understand what's covered and what steps you need to take moving forward.

Commissioner Ricardo Lara

WE ARE THE STATE'S LEADER IN INVESTIGATING INSURANCE FRAUD AND RETURNING MILLIONS OF DOLLARS TO CALIFORNIANS

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"We are your insurance experts, if you have any questions, our dedicated staff at the Department of Insurance are here to assist you."