



RICARDO LARA

CALIFORNIA INSURANCE COMMISSIONER

Health Care Provider Network Waivers

Health Insurance Company: Cigna Health and Life Insurance Company

Product Name: PPO

Insurance Company's Contact Number: (770) 261-3448

Insurance Company Network Information Website: www.cigna.com

As of: February 22, 2024

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with Aetna to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

Countyⁱ	Facility/Provider Type	Waiver Provisions
Alameda	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Alpine</p>	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Diagnostic Radiology • Dietician/Nutrition • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pathology • Pediatrics PCP • Pharmacy • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy Vascular Surgery 	
Amador	<ul style="list-style-type: none"> • Anesthesiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Butte	<ul style="list-style-type: none"> • Cardiothoracic Surgery • Genetics • Inpatient Substance Abuse • Maternal and Fetal Medicine • Nuclear Medicine • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Butte	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Calaveras	<ul style="list-style-type: none"> • Anesthesiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Genetics • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Oral Surgery • Pathology • Plastic Surgery • Psychiatry • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Colusa	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Anesthesiology • Autism • Cardiac Surgery Program • Cardiothoracic Surgery • Genetics • Imaging/Radiology • Inpatient Substance Abuse • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Contra Costa	<ul style="list-style-type: none"> • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Contra Costa	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Del Norte</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Endocrinology • Gastroenterology • Genetics • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Psychiatry • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Urgent Care Center 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Countyⁱ	Facility/Provider Type	Waiver Provisions
El Dorado	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dietician/Nutrition • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Neurological Surgery • Neurology • Nuclear Medicine • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Plastic Surgery • Radiation Oncology • Rheumatology • Speech Therapy • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
El Dorado	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Fresno	<ul style="list-style-type: none"> • Inpatient Substance Abuse • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Glenn	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Anesthesiology • Autism • Cardiothoracic Surgery • Genetics • Inpatient Substance Abuse • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Nuclear Medicine • Oral Surgery • Pathology • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Humboldt	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Endocrinology • Genetics • Imaging/Radiology • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Mammography • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Psychiatry • Psychology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Imperial	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • General Acute Care Hospital • Genetics • Imaging/Radiology • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Narcotic Treatment Programs • Optometrist • Oral Surgery • Orthotics and Prosthetics • Pathology • Psychology • Skilled Nursing Facilities • Speech Therapy • Urgent Care Center • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Inyo</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Podiatry • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Kern	<ul style="list-style-type: none"> • Anesthesiology • Autism • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Genetics • Narcotic Treatment Programs • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Kings	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Genetics • Inpatient Hospice • Inpatient Substance Abuse • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Lake	<ul style="list-style-type: none"> • Cardiac Surgery Program • Colon/Rectal Surgery • Narcotic Treatment Programs • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Lassen</p>	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Chiropractor • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Madera	<ul style="list-style-type: none"> • Anesthesiology • Autism • Cardiothoracic Surgery • General Acute Care Hospital • Gynecology (OB/GYN) • Inpatient Substance Abuse • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Mariposa	<ul style="list-style-type: none"> • Anesthesiology • Autism • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics • Gynecology (OB/GYN) • Inpatient Psychiatric Facility • Neurological Surgery • Nuclear Medicine • Oral Surgery • Pathology • Plastic Surgery • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Mendocino	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Surgery Program • Colon/Rectal Surgery • Emergency Medicine • Endocrinology • Genetics • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Maternal and Fetal Medicine • Narcotic Treatment Programs • Neurological Surgery • Nuclear Medicine • Optometrist • Oral Surgery • Orthotics and Prosthetics • Pathology • Plastic Surgery • Urgent Care Center • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Merced	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Inpatient Psychiatric Facility • Neurological Surgery • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Modoc</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Countyⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	

Mono

- Acupuncture
- Adult residential substance use disorder treatment facility
- Allergy and Immunology
- Ambulatory Surgical Centers and Outpatient Hospital
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Critical Care Services - Intensive Care Units (ICU)
- Diagnostic Radiology
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers
- Mammography
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Occupational Therapy

Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Podiatry • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Monterey	<ul style="list-style-type: none"> • Colon/Rectal Surgery • Genetics • Inpatient Substance Abuse • Narcotic Treatment Programs • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Napa	<ul style="list-style-type: none"> • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Nevada	<ul style="list-style-type: none"> • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Neurology • Nuclear Medicine • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Infusion Therapy • Pathology • Psychiatry • Psychology • Speech Therapy • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Placer	<ul style="list-style-type: none"> • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Plumas</p>	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • ENT/Otolaryngology • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Speech Therapy • Urgent Care Center • Urology • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Countyⁱ	Facility/Provider Type	Waiver Provisions
Riverside	<ul style="list-style-type: none"> Outpatient Infusion Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Benito	<ul style="list-style-type: none"> Colon/Rectal Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Benito	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
San Bernardino	<ul style="list-style-type: none"> Outpatient Infusion Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
San Joaquin	<ul style="list-style-type: none"> • Genetics • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Luis Obispo	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Cardiac Surgery Program • Colon/Rectal Surgery • Inpatient Substance Abuse • Nuclear Medicine • Oral Surgery • Plastic Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Mateo	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Santa Barbara	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics • Inpatient Substance Abuse • Nuclear Medicine • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Clara	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Santa Cruz	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Shasta	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Autism • Infectious Diseases • Inpatient Substance Abuse • Oral Surgery • Pathology • Rheumatology • Urgent Care Center • Urology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Sierra</p>	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • ENT/Otolaryngology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Plastic Surgery • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Countyⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pulmonology • Radiation Oncology • Skilled Nursing Facilities • Speech Therapy • Vascular Surgery 	

<p>Siskiyou</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Urgent Care Center • Urology • Vascular Surgery 	
Solano	<ul style="list-style-type: none"> • Cardiac Surgery Program • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sonoma	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Stanislaus	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Cardiac Surgery Program • Colon/Rectal Surgery • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sutter	<ul style="list-style-type: none"> • Cardiac Surgery Program • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Tehama	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Autism • Cardiothoracic Surgery • Infectious Diseases • Inpatient Substance Abuse • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Trinity</p>	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Endocrinology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Plastic Surgery • Primary Care 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy • Urgent Care Center • Urology • Vascular Surgery 	
Tulare	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Dietician/Nutrition • Inpatient Hospice • Inpatient Substance Abuse • Pathology • Psychiatry 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Tulare	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility 	Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.
Tuolumne	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Genetics • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Oral Surgery • Pathology • Plastic Surgery • Urgent Care Center • Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Countyⁱ	Facility/Provider Type	Waiver Provisions
Tuolumne	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Ventura	<ul style="list-style-type: none"> • Colon/Rectal Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Yolo	<ul style="list-style-type: none"> • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Yuba	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

ⁱ The service area of the network includes the entire county, unless otherwise denoted.