

### **NOTICE**

**TO:** Admitted Insurers, Agents, Brokers, Education Providers and

Other Interested Parties

**FROM:** Curriculum and Licensing Background Bureau

**DATE:** June 3, 2024

**SUBJECT:** New Examinations Available in Tagalog on July 1, 2024

#### Legislation

In 2023, Insurance Commissioner Ricardo Lara sponsored legislation, <u>Assembly Bill 451</u> authored by Assembly Member Lisa Calderon (Chapter 136, Statutes of 2023), that was signed by the Governor requiring the California Department of Insurance (Department) to offer license examinations in Spanish, Simplified Chinese, Vietnamese, and Korean beginning January 1, 2024. Additionally, on July 1, 2024, these examinations will also be available in Tagalog.

This new law allows California to keep pace with the needs of its multilingual and multicultural insurance consumers by offering license examinations in the top five languages as identified by our licensees.

On December 1, 2023, the Department distributed a <u>Notice</u> announcing the launch of the new Spanish, Simplified Chinese, Vietnamese, and Korean license examinations. This Notice is to let you know the new license examinations in Tagalog are being launched on July 1, 2024.

Commissioner Lara believes offering all insurance license examinations in these languages will better ensure every citizen has equal access to the protection provided by various insurance products, and will provide further opportunities for non-English speakers to earn a living as insurance producers and service non-English consumers who purchase insurance.

#### Offering

On July 1, 2024, the Department will begin offering the producer license examinations listed below in Tagalog.

- · Accident and Health or Sickness
- Life
- Life, Accident and Health or Sickness
- Life-Limited to the Payment of Funeral and Burial Expenses
- Life and Disability Analyst
- Property and Casualty
- Property
- Casualty
- Personal Lines
- Limited Lines Auto
- Commercial

## Scheduling Examinations

Scheduling for the new license examinations will be available starting on Friday, June 15, 2024, through PSI Services, LLC (PSI), who provides license examination services for the Department. These license examinations can be scheduled either online through PSI's Examination Scheduling Service or by telephone at (833) 518-7456.

# Examinations Content Materials

The Educational and Examination Objectives (Objectives) for these examinations in Tagalog are on the Department's website at <a href="Prelicensing Educational and Examination Objectives">Prelicensing Educational and Examination Objectives</a>. These Objectives detail the subject matter that is covered on each license examination. License applicants can review these Objectives in the English, Spanish, Simplified Chinese, Vietnamese, Korean and Tagalog to view how specific insurance terms are translated and used in the Department's license examination questions.

For questions regarding this Notice or the Prelicensing Educational and Examination Objectives, please contact the Department's Curriculum Review Section by telephone at (916) 492-3064 or by email at CDI.Education@insurance.ca.gov.