

**California Department of Insurance
Curriculum Board Meeting Dates**

2025

Thursday, February 20th;
Thursday, July 17th;
Thursday, October 16th.

Each meeting will begin at 12:30 p.m. Check-in procedures and meeting rooms will be stated in the meeting agenda.

Location: To be Determined



RICARDO LARA
CALIFORNIA INSURANCE COMMISSIONER

PUBLIC NOTICE OF MEETING
Curriculum Board Meeting

Thursday, October 17, 2024
12:30 p.m. – 3:00 p.m. (PDT)

California Department of Insurance (CDI) Sacramento Office
300 Capitol Mall, Sacramento, CA 95814
Meeting in 13TH Floor Conference Room (Check-in on 17TH Floor)

CDI Oakland Office
1901 Harrison Street, Oakland, CA 94612
Meeting in 6th Floor Conference Room (Check-in with Lobby Security)

CDI Los Angeles Office
300 South Spring Street, South Tower, Los Angeles, CA 90013
Meeting in 13th Floor Conference Room (Check-in on 9th Floor)

Virtual

Via Microsoft Teams
computer, mobile app, or room device
[Click here to join the meeting](#)

Or call in
+1 916-245-2537
Phone Conference ID: 813 088 552#

For security and seating purposes, please RSVP if you will be attending the meeting at one of the CDI Offices to Ammy.Dang@insurance.ca.gov.

Note on Public Meetings:

- The Curriculum Board meetings operate under the requirements of the Bagley-Keene Open Meeting Act (Act) set forth in [Government Code Section 11120-11132](#). The Act generally requires that the Curriculum Board publicly notice meetings, prepare agendas, accept public testimony, and conduct sessions in public unless specifically authorized by the Act to meet in closed session. Agenda items may be taken out of order and action (e.g., voting) may be taken on any agenda item.
- The Curriculum Board conducts public meetings to ensure adequate opportunity for public participation. Time limitation on public comments is at the discretion of the Chair and must relate

to agenda items. Materials reviewed during meetings are available for public review and comment on CDI's [Curriculum Board](#) webpage. Members of the public may also email: Ammy.Dang@Insurance.ca.gov to request a copy of the materials.

- Requests for disability-related accommodations or modifications should be made via email to Ammy.Dang@Insurance.ca.gov or by calling (916) 492-3612 no later than five (5) business days prior to the day of the meeting.

Curriculum Board Meeting
Thursday, October 17, 2024
12:30 p.m. – 3:00 p.m. (PDT)

Curriculum Board Members:

Chairperson

- Jesse Dogillo, Owner, Bay Area Financial & Insurance Services

Vice Chairperson

- Anne Lintz, Owner/Agent, Anne Lintz Insurance (State Farm Agency)

Commissioner Appointees

- Janise Graham, Owner/Business Strategist, Entrepreneur's Insurance Services
- Aretha Hartley, Sales Market Leader, Allstate Insurance
- Monique Howard, Vice President, Inland Marine at Ascot Insurance
- Michael Lujan, Principal Consultant, Michael Lujan Consulting Group, LLC
- Colbie McRae, President, insureCAL Insurance Agency
- Gloria Mitchell, Owner, Operator, Gloria Mitchell Bail Bonds
- Sandra Moriarty, United Policyholders, Roadmap to Recovery Project Coordinator
- Peter Schifrin, President, Schifrin, Gagnon & Dickey, Inc.
- Doug Smith, Senior Director of Policy and Legal Strategy, Inclusive Action for the City
- Samantha Tradelius, Vice President of Operations, LyteSpeed Learning
- Vinh Truong, Founder and CEO, CMT Insurance Agency

CDI Staff Members:

- Charlene Ferguson, Chief, Licensing Services Division
- Dawn Ward, Chief, Curriculum and Licensing Background Bureau
- Rebecca Galsote, Analyst, Curriculum Compliance Analyst
- Dillon Gingras, Manager, Curriculum Review Section
- Katey Piciuccio, Attorney, Legal Division
- Maria Alfaro, Analyst, Curriculum Review Section
- Ammy Dang, Analyst, Curriculum Review Section
- Alyssa Hampton, Analyst, Curriculum Review Section

AGENDA

1. Opening Remarks	Chairperson Jesse Dogillo
2. Approval of July 18th Meeting Minutes	Chairperson Jesse Dogillo
3. Licensing Update	Charlene Ferguson
4. Examination Statistics Report	Rebecca Galsote
5. Long-Term Care Subcommittee Report	Dillon Gingras
6. Senate Bill 263 Life Insurance Subcommittee Report	Maria Alfaro
7. Curriculum Review Schedule and Update	Dawn Ward
8. Education Work Status Report	Ammy Dang
9. Roundtable/Adjourn	Everyone

Materials to review in advance:

- July 18, 2024 Curriculum Board Meeting Minutes

All materials for the Curriculum Board Meeting will be made available on CDI's [Curriculum Board](#) webpage.



RICARDO LARA
CALIFORNIA INSURANCE COMMISSIONER

California Department of Insurance Curriculum Board Meeting Minutes

Thursday, July 18, 2024
12:30 p.m. to 3:00 p.m.

The meeting was called to order at 12:30 p.m. by Board Chairperson, Jesse Dogillo.

Jesse Dogillo (Chairperson), Bay Area
Financial & Insurance Services
Anne Lintz (Vice Chairperson), Anne
Lintz Insurance Agency, Inc.
Janise Graham, Entrepreneur's
Insurance Services
Aretha Hartley, Allstate Insurance
Monique Howard, Inland Marine at
Ascot Group (Absent)
Michael Lujan, Michael Lujan
Consulting Group, LLC (Absent)
Colbie McRae, insureCAL Insurance
Agency

Gloria Mitchell, Gloria Mitchell Bail
Bonds
Sandra Moriarty, Roadmap to
Recovery Project Coordinator
Monique Howard, Allstate Insurance
Peter Schifrin, Schifrin, Gagnon &
Dickey, Inc.
Doug Smith, Inclusive Action for the
City
Samantha Tradelius, Lytespeed
Learning
Vinh Truong, CMT Insurance Agency

- 1. Welcome:** Chairperson Dogillo welcomed and thanked the Board members and guests for attending the Curriculum Board (Board) meeting and reviewed the meeting procedures.
- 2. Minutes:** Chairperson Dogillo asked for a motion from the Board members to approve the February 15, 2024, Board meeting minutes. Board member Peter Schifrin made a motion to approve the meeting minutes and Board member Janise Graham seconded the motion. The February 15, 2024, meeting minutes were approved.
- 3. Licensing Update:** Charlene Ferguson, Chief of the Licensing Services Division (Licensing), explained the Department's Licensing Services Division restructure and provided a Licensing update and a legislative report.

Manager Change: Lynne Reinhardt, Manager of the Curriculum Review Section last day with the Department was Friday, July 12th. Lynne has accepted a position with the California Department of Consumer Affairs. Dawn Ward is working with the Department's Human Resources Management Division to fill the vacant

Curriculum Review Section Manager position and is planning to have the interview process completed and a new Manager of the Curriculum Review Section in place relatively soon.

The Licensing Services Division is now restructured with new Bureau and Section names.

On July 1, 2024, the Curriculum and Officer Review Bureau, which Dawn Ward is the Chief, was renamed to be the Curriculum and Licensing Background Bureau (CLBB).

- **The new Curriculum and Licensing Background Bureau has now 29 staff.** This Bureau now consists of three major sections:
 - 1) **Curriculum Review Section** – no change
 - 2) **Licensing Background Section - 1 (LBS-1)**, which is the new name of the Office Background Section and is managed by Carrie Berkstresser.
 - 3) **Licensing Background Section - 2 (LBS-2)**, which is the new name of the Producer Licensing Background Section and was moved from the Producer Licensing Bureau to the new Curriculum and Licensing Background Bureau and is managed by Gina Castellino.

On July 1, 2024, Licensing's Producer Licensing Bureau, which Troy Dickinson is the Chief, was renamed to be the **Licensing and Administrative Business Bureau (LABB)**

- **The new Licensing and Administrative Business Bureau has now 39 staff.** This Bureau consists of two sections:
 - 1) **Licensing Processing Section (LPS)** which is the new name for Producer Licensing Processing Section, Yesenia Ix is their Manager.
 - 2) **The new Administrative and Business Entity Section (ABES)** The new Administrative and Business Entity is to effectively centralize LSD's procurement, ordering of supplies and invoice processing by working closely with the Business Management Bureau (BMB) and the Information Technology Division (ITD) Procurement offices as well as the LSD management team to process new and renewing contracts, interagency agreements, subscriptions, or preparing documents for the bidding process, when requires, as well as the ordering/invoice processing.

The Business Entity Unit will be moved to the new Administration and Business Bureau to provide the Business Entity Unit analysts with the opportunity to advance their analytical skills while completing Business Entity analytical and administrative duties.

Licensing is in the processing of hiring a manager for this new section.

The primary objectives for Licensing's restructure are to provide increased effectiveness and efficiencies in our operations by reducing or eliminating overlapping and repetitive actions, improve communication and collaboration, as well as improve opportunities for staff advancement within Licensing.

2023 Legislative Session:

[Senate Bill \(SB\) 263](#) (Dodd, Chapter 2, Statutes of 2024) Insurance: annuities and life insurance policies was signed by Governor Gavin Newsom on February 29, 2024, and will take effect on January 1, 2025. This new law adds section 1749.81 to the California Insurance Code. Section 1749.81(b) requires life agents who sell variable life insurance policies to complete two hours of topic specific training before each license renewal. This section applies to licenses that are issued or renewed on or after January 1, 2025.

Chairman Dogillo Chairman Dogillo appointed the SB 263 Subcommittee at the July 20, 2023 Board meeting. With the assistance of the Department's Legal Branch Attorney's as subject matter experts, the SB 263 Subcommittee is meeting the goals to develop the new required life and variable life insurance curriculum and will soon be concentrating on the SB 263 annuity training updates. Education Unit Analyst, Maria Alfaro, provided the Subcommittee's accomplishments and plans during this meeting.

[SB 966](#) (Wiener and Wahab) Pharmacy Benefits was in Assembly Appropriations at the time of this meeting. Subsequent to this meeting, SB 966 is enrolled and is on the Governor's desk. This bill establishes a California Department of Insurance licensing requirement for pharmacy benefit managers (PBMs) and imposes several contracting and compensation requirements and prohibitions affecting PBMs, health plans and insurers, pharmacists and pharmacies. SB 966 creates duties and obligations on PBMs, legal remedies for health plans and insurers; makes reports confidential and exempt from the California Public Records Act; and imposes civil penalties for violations.

[SB 1217](#) (Glazer) Pet Insurance was in Assembly Appropriations at the time of this meeting. Subsequent to this meeting, SB 1217 is enrolled and is on the Governor's desk. In summary, this bill requires an insurer to disclose if it reduces coverage or increases premiums based on the age of the covered pet or a change in the geographic location of the insured. This bill also requires a medical examination to effectuate coverage or imposes a waiting period and authorizes the issuance of a pet insurance policy that excludes preexisting conditions or imposes a waiting period, if specified criteria are met.

SB 1217 would require coverage to be issued no later than 12:01 a.m. on the second day after receipt of a complete application and valid payment information, except as specified. The bill states the requirements for a pet wellness program and would prohibit the marketing of a wellness program as pet insurance, and

specifies when a wellness program is considered a pet insurance policy.

[Assembly Bill \(AB\) 1883](#) (Calderon) Insurance: home protection contracts was in the Senate Insurance Committee at the time of this meeting and this bill did not pass this committee before July 3rd, which was the last day for policy committees.

[AB 3104](#) (Valencia) California Travel Insurance Act was in the Senate Insurance Committee at the time of this meeting and this bill did not pass this committee before July 3rd, which was the last day for policy committees.

Licensing Services Division Notices

June 14, 2024

[Notice - New 2025 Life Insurance Policies Four-Hour Course](#) - The California Department of Insurance recently approved the Commissioner-appointed Curriculum Board's proposed New 2025 Life Insurance Policies Four-Hour Course.

June 3, 2024

[Notice - License Examinations Available in Tagalog](#) - License examinations in Tagalog/Filipino for Accident and Health or Sickness, Life, Life, Accident and Health or Sickness, Life-Limited to the Payment of Funeral and Burial Expenses, Life and Disability Analyst, Property and Casualty, Property, Casualty, Personal Lines, Limited Lines Auto, and Commercial are offered beginning July 1, 2024.

April 30, 2024

[Notice - Fingerprint Fee Increase Non-Resident Applicants Company Officers and Directors](#) - Effective May 1, 2024, the California Department of Insurance's contracted fingerprint vendor, Accurate Biometrics, will increase their fee to electronically submit the FBI fingerprint card (FD-258) to the California Department of Justice (DOJ) from \$10 to \$26. This will increase the fee for non-resident individual license applicants and insurance company officers and directors, who are required to submit an FBI fingerprint card (FD-258), from \$59 to \$75 for each set of fingerprint impressions. The \$75 fee includes the FBI processing fee of \$17, California DOJ processing fee of \$32 and Accurate Biometrics' new fingerprint submission fee of \$26.

March 5, 2024

[Notice - Requirement to Report Changes in Background Information \(Annual Reminder\)](#) - California Insurance Code section 1729.2 requires all licensees and applicants to report any changes in background information to the California Department of Insurance (Department) within 30 days of the date the licensee or applicant learns of the change in background information.

Agent & Broker ALERT

June 13, 2024, [Commissioner Lara unveils next steps in his strategy to expand coverage options for Californians in areas of high wildfire risk](#)

March 22, 2024, [California on Track to Enact Largest Insurance Reform in 20 Years](#)

March 19, 2024, [Commissioner Lara announces next phase of Sustainable Insurance Strategy to safeguard Californians' access to insurance](#)

- 4. Examination Statistics Update:** Rebecca Galsote, Curriculum Compliance Analyst, reported that in 2023, Insurance Commissioner Ricardo Lara sponsored legislation, Assembly Bill 451 authored by Assembly Member Lisa Calderon (Chapter 136, Statutes of 2023), that was signed by the Governor requiring the Department to offer license examinations in Spanish, Simplified Chinese, Vietnamese, and Korean beginning January 1, 2024. Additionally, on July 1, 2024, these examinations became available in Tagalog. The five new language examinations are available for examinees to schedule their license examinations. In addition to the transaction of the language examinations, the Department's license examination vendor, PSI Services LLC, also translated the [Educational Objectives](#), the [Candidate Information Bulletins](#) and the instructions for logging into the five new language license examinations.

Rebecca stated the First-Time Pass Rates for the examinations in English and the additional languages from January 1, 2024 through June 30, 2024, which had an overall first-time pass rate of 65 percent.

Rebecca also reported there were four cheating incidents from January 1, 2024 to June 30, 2024, which resulted in four Administrative Bars being issued. [California Insurance Code section 1681.5](#) states what is considered to be "willfully cheating" on a license examination and can result in a license examinee being issued an Administrative Bar.

- 5. Long-Term Care Outline Subcommittee Report:** Dillon Gingras, Education Analyst, reported on the status of the Long-Term Care (LTC) Subcommittee's (Subcommittee) development of Four-Hour Long-Term Care Outlines (Outlines). The Subcommittee held its first meeting on September 20, 2022, and meets every two weeks unless scheduling conflicts arise.

The Subcommittee has completed the content curriculum for two of the four-hour long-term outlines, "Navigating the LTC Claims Process" and "Suitability." The Subcommittee is finalizing content for the third Four-Hour LTC Outline, titled "LTCI Plan Design," and expects to complete this outline in August 2024. The Subcommittee expects to have the initial three four-hour LTC course outlines ready for launch and distribution by the end of summer 2024.

Also, the Subcommittee received multiple questions from education providers regarding Section VIII. A.1. of the Eight-Hour LTC outline due to changes in asset protection and estate recovery requirements that occurred on January 1, 2024. The Subcommittee drafted new wording for Section VIII of the Eight-Hour LTC outline and submitted it to the Department of Healthcare Services (DHCS),

California Partnership for Long-Term Care, for their review. After DHCS completes their review, the corrected Eight-Hour LTC Outline will be reviewed for approval by the Board's Legal Liaison and published on the Department's [Resident](#) and [Non-Resident](#) Provider Continuing Education Course web pages. A Notice will be distributed to Education Providers when this updated is launched.

The Four-Hour LTC Subcommittee will continue to meet via Microsoft Teams. This meeting information is also available on the Department's Main Page, in the "Search" box, type "Curriculum Board" to retrieve the meeting information.

Charlene Ferguson explained that once the four-hour LTC outlines are available to the education providers to prepare the courses, a Notice will be distributed to life agents announcing that there are four-hour long-term care courses available. Individuals will be able to take two four-hour courses to meet the eight-hour long-term care course requirement ([California Insurance Code section 10234.93](#)).

6. **Senate Bill 263 Life Insurance Subcommittee Report:** Maria Alfaro, Education Analyst, reported on the status of the [SB 263](#) Life Insurance Subcommittee's (Subcommittee) development of the 2025 Life Insurance Policies Four-Hour Course, the 2025 Variable Life Two-Hour Course, the 2025 Annuity Four-Hour Training Course, and the 2025 Annuity Eight-Hour Training Course.

The Subcommittee held their first meeting on January 23, 2024, and has continued to meet every other Tuesday from 10 a.m. to 12 p.m. At the April 30, 2024, Subcommittee meeting the 2025 Life Insurance Policies Four-Hour Course was finalized. On May 8, 2024, the Department distributed a Notice to Education Providers advising them that the new 2025 Life Insurance Policies Four-Hour Course Curriculum is available on the Department's website.

At this time, the Curriculum Review Section has received five 2025 Life Insurance Policies Four-Hour course category application submissions. On May 8, 2024, the Department released the outline for the 2025 Life Insurance Policies Four-Hour Course. There are currently three courses approved and two courses pending for life agents who were licensed on and after January 1, 2024 to complete.

The Subcommittee continued and recently completed the second curriculum outline titled, "2025 Variable Life Insurance Policies Two-Hour Course." Once the Curriculum Board approves this Outline, the Department will send a Notice to Education Providers advising this curriculum is available.

On July 9, 2024, the Subcommittee completed the 2025 Variable Life Two-Hour Course outline. This outline is pending the Curriculum Board's approval. The Department anticipates launching this outline next week and will send a Notice to the Education Providers the Curriculum Board approves the Outline.

The Subcommittee will continue to meet every other Tuesday via Microsoft Teams to begin their review of 2025 Annuity Suitability Transactions course and the 2025 Annuity Eight-Hour Training Course outlines. The Department anticipates

releasing these two Course Outlines in August 2024. This meeting information is available on the Department's Main Page, in the "Search" box, type "Curriculum Board" to retrieve the meeting information.

7. **Curriculum Review Update and Schedule:** Dawn Ward, Chief of the Curriculum and Licensing Background Bureau, provided the Department's Curriculum Review Schedule update.

Dawn explained for the new Board members that this schedule states when the outline or guideline was developed, the dates reviewed, and the three-year review timeline for the Board to consider if an in-depth review by an appointed subcommittee is to be scheduled to update the curriculum to ensure the course or guideline material is current and meets current laws and regulations. The 2024 schedule had several courses scheduled for review.

Dawn also clarified for the Board members that the Curriculum Review Schedule was updated to include four new continuing education course outlines which are new continuing education requirements stated in [SB 263](#). [This information is after the Board meeting]. Dawn addressed that the Curriculum Review Schedule has the Prelicensing Educational Objectives for Casualty, Property, Personal Lines, Commercial and Limited-Lines Automobile as well as the Homeowner's Insurance Valuation Course Curriculum, and the Twenty-Four (24) Hour Coverage and General Concepts scheduled for review.

Dawn stated that the outlines were sent to the Curriculum Board on June 3, 2024 for review and to determine whether the course curriculums need to be updated to meet current laws and regulations. Board members suggested minor edits, which the Department will update and resend the course curriculums to the Board Members for final approval. At the time of this Board meeting, Licensing was waiting for all Board members to approval the course curriculums and Licensing will distribute a Notice to Education Providers announcing the curriculums updates. When Education Providers are renewing these courses after the updated curriculums are distributed, the minor edits are not substantive and the courses can be renewed.

8. **Education Work Status Report:** Ammy Dang, Education Analyst, reviewed the Education Unit's statistics from January 1, 2024 through June 30, 2024. Ammy also informed the Board that all paper and Sircon applications, received within 10 days of its receipt at the Department, were assigned to an education analyst to review.

9. **Roundtable:** Guest Jaqueline Ramiro commented on three PSI related items:
 - Students are having difficulties at the PSI testing site. Based on the examination title, students are signing up for the wrong examinations. Jacqueline instructed students to contact PSI for assistance, but the students were directed to the website.

- Students are no longer receiving paper at the test centers and are only allowed to use a virtual blackboard. Whereas, students are allowed to have a piece of paper when taking the examinations remotely.
- Students have reported that searching for contraband at the test centers is invasive. Jacqueline stated she believes that these factors are causing anxiety before the test.

Charlene responded by acknowledging the students' concerns about the paper situation and assured Jacqueline that Licensing will address these issues with PSI. Charlene stated the [Candidate Information Bulletin](#) is very specific about what is allowed to be brought into the Test Centers, and Licensing understands your request for clarity.

Jason McCarthy, PSI's Director of Account Management, Insurance, stated he would follow-up with PSI's proctors regarding using paper at the Test Centers.

Charlene commented that Licensing would also look into the issues raised regarding signing up for the incorrect examination due to the examination title presented on PSI's online scheduling system.

- 10. Remarks and Adjournment:** Chairperson Dogillo reminded the Board members and guests that the next Board meeting is scheduled for Thursday, October 17, 2024. The meeting will begin at 12:30 p.m. Curriculum Review Section's Board Liaison, Ammy Dang, will provide the Board members and guests with the next Board meeting arrangements approximately 30 days before the October 17th meeting.

Chairperson Dogillo asked for a motion to adjourn the meeting. Vice Chairperson Anne Lintz made a motion, and Board member Colbie McRae seconded the motion to adjourn the meeting. Chairperson Dogillo announced the July 18, 2024, Board meeting was adjourned at 1:30 p.m.

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Accident and Health Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	209	176	84%	31	14	45%
February 2024	258	199	77%	41	22	54%
March 2024	279	214	77%	41	18	44%
April 2024	278	225	81%	30	12	40%
May 2024	299	234	78%	70	38	54%
June 2024	274	215	78%	43	21	49%
January - June 2024	1,597	1,263	79%	256	125	49%
Accident and Health Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	6	4	67%	0	0	0%
February 2024	2	1	50%	0	0	0%
March 2024	3	2	67%	0	0	0%
April 2024	6	5	83%	0	0	0%
May 2024	4	2	50%	0	0	0%
June 2024	4	3	75%	1	0	0%
January - June 2024	25	17	68%	1	0	0%
Accident and Health Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1	1	100%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	1	1	100%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	2	1	50%	0	0	0%
January - June 2024	4	3	75%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Accident and Health Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	9	5	56%	4	4	100%
February 2024	1	1	100%	0	0	0%
March 2024	10	9	90%	0	0	0%
April 2024	8	5	63%	0	0	0%
May 2024	12	5	42%	2	1	50%
June 2024	4	4	100%	3	1	33%
January - June 2024	44	29	66%	9	6	67%
Accident and Health Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	1	1	100%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	1	1	100%	0	0	0%
Bail Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	17	8	47%	12	4	33%
February 2024	21	10	48%	21	9	43%
March 2024	23	9	39%	15	6	40%
April 2024	18	12	67%	17	7	41%
May 2024	17	14	82%	19	7	37%
June 2024	19	9	47%	11	5	45%
January - June 2024	115	62	54%	95	38	40%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Casualty Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	3	3	100%	6	0	0%
February 2024	3	0	0%	2	1	50%
March 2024	5	4	80%	3	1	33%
April 2024	3	1	33%	0	0	0%
May 2024	3	0	0%	3	1	33%
June 2024	6	4	67%	3	1	33%
January - June 2024	23	12	52%	17	4	24%
Casualty Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	1	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	1	0	0%	0	0	0%
Casualty Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Casualty Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	1	50%	0	0	0%
February 2024	1	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	2	0	0%	0	0	0%
May 2024	2	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	7	1	14%	0	0	0%
Casualty Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Commercial Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	11	5	45%	6	3	50%
February 2024	8	3	38%	14	1	7%
March 2024	14	8	57%	9	5	56%
April 2024	17	10	59%	10	6	60%
May 2024	12	6	50%	3	0	0%
June 2024	10	5	50%	4	1	25%
January - June 2024	72	37	51%	46	16	35%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Commercial Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Commercial Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Commercial Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	2	1	50%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	1	0	0%	0	0	0%
January - June 2024	3	1	33%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Commercial Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Insurance Adjuster Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	52	26	50%	58	12	21%
February 2024	52	24	46%	73	23	32%
March 2024	67	24	36%	95	37	39%
April 2024	46	15	33%	53	18	34%
May 2024	49	16	33%	53	9	17%
June 2024	37	16	43%	64	17	27%
January - June 2024	303	121	40%	396	116	29%
Life and Disability Analyst Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	0	0%	0	0	0%
February 2024	1	0	0%	0	0	0%
March 2024	1	0	0%	0	0	0%
April 2024	2	0	0%	0	0	0%
May 2024	0	0	0%	1	0	0%
June 2024	1	0	0%	0	0	0%
January - June 2024	7	0	0%	1	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life and Disability Analyst Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Life and Disability Analyst Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Life and Disability Analyst Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life and Disability Analyst Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Life Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1,257	837	67%	497	192	39%
February 2024	1,467	924	63%	565	240	42%
March 2024	1,565	989	63%	661	286	43%
April 2024	1,436	878	61%	653	272	42%
May 2024	1,500	1,023	68%	526	235	45%
June 2024	1,400	939	67%	510	226	44%
January - June 2024	8,625	5,590	65%	3,412	1,451	43%
Life Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	19	12	63%	1	1	100%
February 2024	60	47	78%	3	1	33%
March 2024	78	67	86%	8	4	50%
April 2024	66	54	82%	7	5	71%
May 2024	79	65	82%	2	2	100%
June 2024	68	64	94%	10	6	60%
January - June 2024	370	309	84%	31	19	61%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
45,292	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	3	1	33%	1	1	100%
May 2024	1	1	100%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	4	2	50%	1	1	100%
Life Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	101	36	36%	8	4	50%
February 2024	98	35	36%	86	32	37%
March 2024	131	46	35%	108	38	35%
April 2024	114	49	43%	88	22	25%
May 2024	102	41	40%	89	22	25%
June 2024	112	49	44%	72	20	28%
January - June 2024	658	256	39%	451	138	31%
Life Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	1	50%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	1	1	100%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	3	2	67%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life Limited to the Payment of Funeral and Burial Expenses Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	26	13	50%	14	5	36%
February 2024	23	22	96%	21	9	43%
March 2024	27	15	56%	24	10	42%
April 2024	22	17	77%	11	3	27%
May 2024	28	17	61%	5	2	40%
June 2024	75	60	80%	26	11	42%
January - June 2024	201	144	72%	101	0	0%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life Limited to the Payment of Funeral and Burial Expenses Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	9	2	22%	6	2	33%
February 2024	6	1	17%	12	2	17%
March 2024	8	0	0%	9	3	33%
April 2024	6	0	0%	7	2	29%
May 2024	9	1	11%	6	2	33%
June 2024	8	2	25%	3	1	33%
January - June 2024	46	6	13%	43	12	28%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	1	0	0%	0	0	0%
June 2024	0	0	0%	2	0	0%
January - June 2024	1	0	0%	2	0	0%
Life/Accident/Health and Sickness Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1,295	857	66%	521	273	52%
February 2024	1,326	909	69%	467	227	49%
March 2024	1,563	1,094	70%	544	244	45%
April 2024	1,330	923	69%	466	230	49%
May 2024	1,491	1,027	69%	490	256	52%
June 2024	1,438	982	68%	510	254	50%
January - June 2024	8,443	5,792	69%	2,998	1,484	49%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life/Accident/Health and Sickness Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	13	10	77%	0	0	0%
February 2024	24	13	54%	2	0	0%
March 2024	34	24	71%	6	2	33%
April 2024	46	35	76%	8	7	88%
May 2024	4	1	25%	3	1	33%
June 2024	44	38	86%	3	2	67%
January - June 2024	165	121	73%	22	12	55%
Life/Accident/Health and Sickness Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	12	8	67%	1	1	100%
February 2024	5	2	40%	4	4	100%
March 2024	12	6	50%	4	2	50%
April 2024	5	2	40%	3	1	33%
May 2024	12	6	50%	5	2	40%
June 2024	12	6	50%	4	3	75%
January - June 2024	58	30	52%	21	13	62%
Life/Accident/Health and Sickness Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	19	9	47%	20	7	35%
February 2024	33	13	39%	16	6	38%
March 2024	32	15	47%	16	9	56%
April 2024	50	25	50%	11	5	45%
May 2024	46	18	39%	32	17	53%
June 2024	3	1	33%	4	0	0%
January - June 2024	183	81	44%	99	44	44%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Life/Accident/Health and Sickness Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1	1	100%	0	0	0%
February 2024	2	0	0%	1	0	0%
March 2024	1	1	100%	2	0	0%
April 2024	4	1	25%	1	0	0%
May 2024	0	0	0%	1	1	100%
June 2024	4	1	25%	2	1	50%
January - June 2024	12	4	33%	7	2	29%
Limited Lines Automobile Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	32	23	72%	8	4	50%
February 2024	39	28	72%	15	6	40%
March 2024	37	27	73%	18	9	50%
April 2024	34	22	65%	18	8	44%
May 2024	26	17	65%	13	7	54%
June 2024	31	17	55%	26	11	42%
January - June 2024	199	134	67%	98	45	46%
Limited Lines Automobile Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Limited Lines Automobile Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Limited Lines Automobile Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	3	3	100%	0	0	0%
February 2024	4	1	25%	3	1	33%
March 2024	2	1	50%	4	2	50%
April 2024	0	0	0%	0	0	0%
May 2024	1	0	0%	0	0	0%
June 2024	1	1	100%	0	0	0%
January - June 2024	11	6	55%	7	3	43%
Limited Lines Automobile Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Personal Lines Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	117	40	34%	167	47	28%
February 2024	141	60	43%	168	52	31%
March 2024	113	46	41%	121	37	31%
April 2024	168	57	34%	182	49	27%
May 2024	122	45	37%	195	55	28%
June 2024	148	50	34%	159	39	25%
January - June 2024	809	298	37%	992	279	28%
Personal Lines Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1	0	0%	0	0	0%
February 2024	0	0	0%	1	1	100%
March 2024	1	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	2	0	0%	1	1	100%
Personal Lines Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Personal Lines Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	8	0	0%	2	0	0%
February 2024	7	1	14%	17	2	12%
March 2024	5	1	20%	4	1	25%
April 2024	9	2	22%	7	0	0%
May 2024	5	0	0%	7	2	29%
June 2024	9	2	22%	9	3	33%
January - June 2024	43	6	14%	46	8	17%
Personal Lines Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Property and Casualty Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	328	187	57%	254	98	39%
February 2024	350	190	54%	265	105	40%
March 2024	393	218	55%	310	113	36%
April 2024	375	199	53%	302	107	35%
May 2024	350	189	54%	314	117	37%
June 2024	354	200	56%	258	99	38%
January - June 2024	2,150	1,183	55%	1,703	639	38%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Property and Casualty Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	1	0	0%	1	0	0%
February 2024	3	1	33%	0	0	0%
March 2024	5	1	20%	2	1	50%
April 2024	3	0	0%	2	0	0%
May 2024	3	1	33%	2	1	50%
June 2024	9	6	67%	5	2	40%
January - June 2024	24	9	38%	12	4	33%
Property and Casualty Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	0	0%	0	0	0%
February 2024	2	1	50%	1	1	100%
March 2024	0	0	0%	1	0	0%
April 2024	0	0	0%	1	0	0%
May 2024	0	0	0%	1	0	0%
June 2024	2	1	50%	0	0	0%
January - June 2024	6	2	33%	4	1	25%
Property and Casualty Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	0	0%	1	0	0%
February 2024	1	0	0%	0	0	0%
March 2024	3	0	0%	0	0	0%
April 2024	3	0	0%	1	0	0%
May 2024	1	0	0%	2	0	0%
June 2024	4	2	50%	2	0	0%
January - June 2024	14	2	14%	6	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Property and Casualty Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	1	0	0%	0	0	0%
March 2024	2	0	0%	1	1	100%
April 2024	0	0	0%	1	1	100%
May 2024	1	0	0%	0	0	0%
June 2024	1	0	0%	0	0	0%
January - June 2024	5	0	0%	2	2	100%
Property Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	2	1	50%	2	1	50%
February 2024	1	0	0%	2	0	0%
March 2024	2	1	50%	2	1	50%
April 2024	1	0	0%	1	0	0%
May 2024	4	1	25%	1	1	100%
June 2024	2	1	50%	1	1	100%
January - June 2024	12	4	33%	9	4	44%
Property Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	1	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	1	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Property Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%
Property Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	1	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	1	0	0%	0	0	0%
Property Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	0	0	0%	0	0	0%
February 2024	0	0	0%	0	0	0%
March 2024	0	0	0%	0	0	0%
April 2024	0	0	0%	0	0	0%
May 2024	0	0	0%	0	0	0%
June 2024	0	0	0%	0	0	0%
January - June 2024	0	0	0%	0	0	0%

**January 1, 2024 through June 30, 2024
First-Time and Repeat Pass Rates
Examination Report**

Public Insurance Adjuster Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
January 2024	7	3	43%	20	4	20%
February 2024	7	1	14%	6	1	17%
March 2024	11	3	27%	4	2	50%
April 2024	6	1	17%	10	0	0%
May 2024	12	2	17%	12	4	33%
June 2024	6	3	50%	4	1	25%
January - June 2024	49	13	27%	56	12	21%

Accident and Health Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	290	230	79%	38	25	66%
August 2024	325	263	81%	45	24	53%
September 2024	302	248	82%	46	26	57%
July - Sept 2024	917	741	81%	129	75	58%
Accident and Health Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	4	3	75%	3	2	67%
August 2024	5	3	60%	0	0	0%
September 2024	9	7	78%	0	0	0%
July - Sept 2024	18	13	72%	3	2	67%
Accident and Health Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	2	1	50%	1	1	100%
August 2024	0	0	0%	0	0	0%
September 2024	3	3	100%	0	0	0%
July - Sept 2024	5	4	80%	1	1	100%
Accident and Health Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	11	4	36%	3	0	0%
August 2024	13	10	77%	2	3	150%
September 2024	15	7	47%	2	1	50%
July - Sept 2024	39	21	54%	7	4	57%
Accident and Health Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	3	0	0%	0	0	0%

Accident and Health Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Bail Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	27	14	52%	12	6	50%
August 2024	15	9	60%	16	5	31%
September 2024	19	14	74%	18	9	50%
July - Sept 2024	61	37	61%	46	20	43%
Casualty Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	10	3	30%	8	1	13%
August 2024	5	2	40%	0	0	0%
September 2024	5	3	60%	1	1	100%
July - Sept 2024	20	8	40%	9	2	22%
Casualty Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Casualty Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	2	0	0%	0	0	0%
July - Sept 2024	2	0	0%	0	0	0%

Casualty Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	0	0%	0	0	0%
August 2024	2	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	3	0	0%	0	0	0%
Casualty Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Casualty Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Commercial Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	12	3	25%	4	3	75%
August 2024	10	3	30%	7	2	29%
September 2024	9	3	33%	11	5	45%
July - Sept 2024	31	9	29%	22	10	45%
Commercial Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	1	0	0%	0	0	0%
July - Sept 2024	1	0	0%	0	0	0%

Commercial Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Commercial Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Commercial Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Commercial Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Insurance Adjuster Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	37	15	41%	47	15	32%
August 2024	57	18	32%	74	22	30%
September 2024	86	36	42%	77	26	34%
July - Sept 2024	180	69	38%	198	63	32%

Life and Disability Analyst Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	0	0%	0	0	0%
August 2024	1	0	0%	1	1	100%
September 2024	5	0	0%	1	0	0%
July - Sept 2024	9	0	0%	2	1	50%
Life and Disability Analyst Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	1	0	0%	0	0	0%
Life and Disability Analyst Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Life and Disability Analyst Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	1	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	1	0	0%	0	0	0%
Life and Disability Analyst Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%

Life and Disability Analyst Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Life Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1,411	937	66%	531	227	43%
August 2024	1,640	1,097	67%	589	254	43%
September 2024	1,610	1,012	63%	611	276	45%
July - Sept 2024	4,661	3,046	65%	1,731	757	44%
Life Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	52	40	77%	10	5	50%
August 2024	92	78	85%	13	4	31%
September 2024	78	55	71%	12	8	67%
July - Sept 2024	222	173	78%	35	17	49%
Life Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	1	100%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	2	2	100%	0	0	0%
July - Sept 2024	3	3	100%	0	0	0%
Life Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	116	55	47%	85	55	65%
August 2024	137	56	41%	95	29	31%
September 2024	183	73	40%	102	27	26%
July - Sept 2024	436	184	42%	282	111	39%

Life Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	1	1	100%	0	0	0%
July - Sept 2024	2	1	50%	0	0	0%
Life Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	1	1	100%	0	0	0%
September 2024	1	0	0%	0	0	0%
July - Sept 2024	2	1	50%	0	0	0%
Life Limited to the Payment of Funeral and Burial Expenses Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	26	6	23%	15	9	60%
August 2024	16	12	75%	3	0	0%
September 2024	21	11	52%	9	3	33%
July - Sept 2024	63	29	46%	27	0	0%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	1	100%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	1	1	100%	0	0	0%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%

Life Limited to the Payment of Funeral and Burial Expenses Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	0	0%	7	1	14%
August 2024	4	0	0%	6	2	33%
September 2024	5	1	20%	5	0	0%
July - Sept 2024	12	1	8%	18	3	17%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	1	0	0%	0	0	0%
September 2024	0	0	0%	1	1	100%
July - Sept 2024	1	0	0%	1	1	100%
Life Limited to the Payment of Funeral and Burial Expenses Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Life/Accident/Health and Sickness Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1,349	921	68%	476	231	49%
August 2024	1,461	998	68%	493	223	45%
September 2024	1,323	879	66%	538	261	49%
July - Sept 2024	4,133	2,798	68%	1,507	715	47%
Life/Accident/Health and Sickness Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	46	34	74%	2	1	50%
August 2024	43	32	74%	8	4	50%
September 2024	57	43	75%	6	2	33%
July - Sept 2024	146	109	75%	16	7	44%

Life/Accident/Health and Sickness Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	13	8	62%	5	2	40%
August 2024	21	14	67%	4	3	75%
September 2024	9	6	67%	4	2	50%
July - Sept 2024	43	28	65%	13	7	54%
Life/Accident/Health and Sickness Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	46	16	35%	43	16	37%
August 2024	48	8	17%	36	15	42%
September 2024	45	13	29%	17	6	35%
July - Sept 2024	139	37	27%	96	37	39%
Life/Accident/Health and Sickness Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	2	1	50%	1	1	100%
August 2024	1	0	0%	1	1	100%
September 2024	2	1	50%	2	0	0%
July - Sept 2024	5	2	40%	4	2	50%
Limited Lines Automobile Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	41	26	63%	14	9	64%
August 2024	24	13	54%	11	6	55%
September 2024	20	8	40%	14	5	36%
July - Sept 2024	85	47	55%	39	20	51%
Limited Lines Automobile Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%

Limited Lines Automobile Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Limited Lines Automobile Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	2	2	100%	0	0	0%
September 2024	3	1	33%	0	0	0%
July - Sept 2024	5	3	60%	0	0	0%
Limited Lines Automobile Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Limited Lines Automobile Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Personal Lines Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	140	46	33%	168	48	29%
August 2024	180	78	43%	178	59	33%
September 2024	135	60	44%	143	43	30%
July - Sept 2024	455	184	40%	489	150	31%

Personal Lines Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	1	0	0%	0	0	0%
July - Sept 2024	2	0	0%	0	0	0%
Personal Lines Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	1	0	0%	0	0	0%
July - Sept 2024	1	0	0%	0	0	0%
Personal Lines Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	0	0%	4	1	25%
August 2024	5	0	0%	8	2	25%
September 2024	5	1	20%	4	0	0%
July - Sept 2024	13	1	8%	16	3	19%
Personal Lines Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Personal Lines Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%

Property and Casualty Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	382	210	55%	288	108	38%
August 2024	395	221	56%	291	105	36%
September 2024	391	228	58%	275	105	38%
July - Sept 2024	1,168	659	56%	854	318	37%
Property and Casualty Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	2	67%	1	1	100%
August 2024	3	1	33%	0	0	0%
September 2024	2	2	100%	0	0	0%
July - Sept 2024	8	5	63%	1	1	100%
Property and Casualty Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	3	0	0%	0	0	0%
September 2024	2	1	50%	1	0	0%
July - Sept 2024	5	1	20%	1	0	0%
Property and Casualty Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	5	0	0%	2	0	0%
August 2024	4	0	0%	0	0	0%
September 2024	7	0	0%	3	0	0%
July - Sept 2024	16	0	0%	5	0	0%
Property and Casualty Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%

Property and Casualty Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	1	0	0%	1	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	1	1	100%
July - Sept 2024	1	0	0%	2	1	50%
Property Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	3	3	100%	0	0	0%
August 2024	6	3	50%	4	2	50%
September 2024	4	2	50%	4	2	50%
July - Sept 2024	13	8	62%	8	4	50%
Property Examination - Chinese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Property Examination - Korean						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Property Examination - Spanish						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	1	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	1	1	100%
July - Sept 2024	0	0	0%	2	1	50%

Property Examination - Tagalog						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Property Examination - Vietnamese						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	0	0	0%	0	0	0%
August 2024	0	0	0%	0	0	0%
September 2024	0	0	0%	0	0	0%
July - Sept 2024	0	0	0%	0	0	0%
Public Insurance Adjuster Examination - English						
Month	Number of First Time Examinations	Number of First Time Passed	First Time Pass Rate (%)	Number of Repeat Examinations	Number of Repeat Passed	Repeat Pass Rate (%)
July 2024	7	1	14%	10	4	40%
August 2024	6	2	33%	8	2	25%
September 2024	8	1	13%	5	2	40%
July - Sept 2024	21	4	19%	23	8	35%

**2024 English License Examination Percentage Scores
from January 1, 2024 to September 30, 2024**

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness	742	4,200	3,995	2,189	233
Life	579	4,029	3,232	2,743	673
Accident and Health or Sickness	99	621	659	734	180
Life- Limited to the Payment of Funeral and Burial Expenses	17	101	71	57	6
Life and Disability Analyst	0	0	1	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	547	1,633	840	282	20
Property	11	12	9	0	0
Casualty	3	15	8	3	0
Personal Lines	214	650	209	45	5
Limited Auto	13	118	89	31	1
Commercial	49	39	22	8	2
Insurance Adjuster	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Insurance Adjuster	38	90	301	54	1
Public Insurance Adjuster	21	40	35	3	0
Bail Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Bail Agent	8	30	99	39	3

**2024 Language License Examination Percentage Scores
from January 1, 2024 to September 30, 2024**

Chinese (Simplified) Language Examinations

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness	5	83	96	65	14
Life	4	162	179	111	20
Accident and Health or Sickness	6	11	9	8	1
Life- Limited to the Payment of Funeral and Burial Expenses	0	0	1	0	0
Life and Disability Analyst	0	0	0	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	5	12	6	2	0
Property	0	0	0	0	0
Casualty	0	0	0	0	0
Personal Lines	0	0	1	0	0
Limited Auto	0	0	0	0	0
Commercial	0	0	0	0	0

Korean Language Examinations

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness	7	34	23	19	2
Life	0	3	0	2	1
Accident and Health or Sickness	0	3	4	1	0
Life- Limited to the Payment of Funeral and Burial Expenses	0	0	0	0	0
Life and Disability Analyst	0	0	0	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	3	4	0	0	0
Property	0	0	0	0	0
Casualty	0	0	0	0	0
Personal Lines	0	0	0	0	0
Limited Auto	0	0	0	0	0
Commercial	0	0	0	0	0

Spanish Examinations

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness	13	136	74	14	1
Life	102	433	158	55	16
Accident and Health or Sickness	7	25	29	5	1
Life- Limited to the Payment of Funeral and Burial Expenses	12	19	2	0	0
Life and Disability Analyst	0	0	0	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	4	3	0	0	0
Property	2	1	0	0	0
Casualty	0	1	0	0	0
Personal Lines	8	15	2	0	0
Limited Auto	1	7	5	0	0
Commercial	1	1	0	1	0

Tagalog Examinations

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness - Spanish	0	0	1	0	0
Life	0	0	1	0	0
Accident and Health or Sickness	0	0	0	0	0
Life- Limited to the Payment of Funeral and Burial Expenses	0	1	0	0	0
Life and Disability Analyst	0	0	0	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	0	0	1	0	0
Property	0	0	0	0	0
Casualty	0		0	0	0
Personal Lines	0	1	0	0	0
Limited Auto	0	0	0	0	0
Commercial	0	0	0	0	0

Vietnamese Examinations

Life Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Life, Accident and Health or Sickness - Spanish	0	7	1	1	0
Life	0	2	1	0	0
Accident and Health or Sickness	0	1	0	0	0
Life- Limited to the Payment of Funeral and Burial Expenses	0	0	0	0	0
Life and Disability Analyst	0	0	0	0	0
Property and Casualty Broker-Agent	50% to 59% Examination Score	60% to 69% Examination Score	70% to 79% Examination Score	80% to 89% Examination Score	90% to 100% Examination Score
Property and Casualty	0	1	0	0	0
Property	0	0	0	0	0
Casualty	0	0	0	0	0
Personal Lines	0	0	0	0	0
Limited Auto	0	0	0	0	0
Commercial	0	0	0	0	0

**Curriculum Board
Curriculum Review Schedule for
October 17, 2024 Curriculum Board Meeting**

Objective and Course Outlines	Curriculum Board Subcommittee Previous Revision Dates	Last Revision Date	Three-Year Projected Review Date	Current Status
Life, Accident and Health or Sickness				
Life Prelicensing Educational Objectives Authority: California Insurance Code section 1749(d) and California Code of Regulations, Title 10, section 2187	10/21/2009 03/17/2010 02/03/2015 09/10/2019 02/20/2020	2/20/2020	2/2026	Scheduled for review in 2026.
Accident and Health or Sickness Authority: Cal. Ins. Code Section 1749(f) and Cal. Code of Regs. Section 2187.1	10/31/2008 02/03/2015 07/08/2019	7/8/2019	2/2026	Scheduled for review in 2026.
Property, Casualty, Personal Lines, Commercial, Limited Automobile				
Property Authority: Cal. Ins. Code section 1749(a) and Cal. Code of Regs. section 2187.31	12/3/2008 (Fire and Casualty) 11/17/2010 03/07/2011 08/06/2015 04/04/2016 08/26/2021	8/26/2021	08/2027	Scheduled for review in 2027.
Casualty Authority: Cal. Ins. Code section 1749(b) and Cal. Code of Regs. section 2187.3	12/3/2008 (Fire and Casualty) 11/17/2010 03/07/2011 04/04/2016 08/26/2021	8/26/2021	08/2027	Scheduled for review in 2027.
Personal Lines Authority: Cal. Ins. Code section 1749(c) and Cal. Code of Regs. section 2187.4	10/31/2008 12/01/2010 05/24/2011 04/04/2016 08/26/2021	8/26/2021	08/2027	Scheduled for review in 2027.
Commercial Insurance Examination Authority: Cal. Ins. Code section 1749(j) and Cal. Code of Regs. section 2187.5	10/31/2008 (Commercial and Health) 11/27/2010 (Commercial Only) 03/07/2011 04/04/2016 08/26/2021	8/26/2021	08/2027	Scheduled for review in 2027.
Limited Lines Automobile Agent Authority: Cal. Ins. Code section 1749(j) and Cal. Code of Regs. section 2187.5	10/31/2008 12/01/2010 01/06/2012 04/04/2016 08/26/2021	8/26/2021	08/2027	Scheduled for review in 2027.

**Curriculum Board
Curriculum Review Schedule for
October 17, 2024 Curriculum Board Meeting**

Objective and Course Outlines	Curriculum Board Subcommittee Previous Revision Dates	Last Revision Date	Three-Year Projected Review Date	Current Status
Ethics and California Insurance Code				
12-Hour Ethics and California Insurance Code Prelicensing Training Authority: California Insurance Code sections 1749, 1749.3, 1749.31, and 1749.32 California Code of Regulations, Title 10. section 2187.7	03/14/2014 06/26/2017 10/30/2022	10/30/2022	10/2025	Scheduled for review in 2025.
Three-Hour Ethics Training Course Development and Review Guidelines Authority: California Insurance Code section 1749.33	09/26/2011 03/14/2014 10/30/2022	10/30/2022	10/2025	Scheduled for review in 2025.
Bail Agent				
Bail Agent Educational Objectives Authority: California Insurance Code section 1810.7(a) and California Code of Regulations, Title 10, section 2105.2	03/2013 02/01/2017 04/2020 03/2023	03/2023	03/2026	Scheduled for review in 2026.
Insurance Adjuster				
Independent Insurance Adjuster Examination Objectives Authority: California Insurance Code section 14026	07/26/2013 04/2023	04/2023	04/2026	Scheduled for review in 2026.
Public Insurance Adjuster Prelicensing Educational Objectives Authority: California Insurance Code section 15013(a)	11/15/2016 04/2023	04/2023	04/2026	Scheduled for review in 2026.
Life and Disability Insurance Analyst				
Life and Disability Insurance Analyst Examination Objectives Authority: California Insurance Code section 1840	10/2016	10/2016	10/2025	Scheduled for review in 2025.
Life-Limited to the Payment of Funeral and Burial Expenses				
Life-Limited to the Payment of Funeral and Burial Expenses Examination Objectives Authority: California Insurance Code 1749.01	02/16/2012 07/18/2018	07/18/2018	2/2026	Scheduled for review in 2026.
Annuity Training - Life, Variable, and Annuity Insurance Policies (Senate Bill 263, Dodd, Chapter 2, Statutes of 2024)				
2025 Four-Hour Life Insurance Policies Course Authority: California Insurance Code section 1749.81(a)	05/08/2024	05/08/2024	05/2027	The new 2025 Life Insurance Polices Four-Hour Course outline was published on May 8, 2024.
2025 Variable Life Insurance Policies Two-Hour Course Authority: California Insurance Code section 1749.81(b)	07/12/2024	07/12/2024	07/2027	On July 20, 2024, the new 2025 Variable Life Insurance Policies Two-Hour course outline was published.
2025 Eight-Hour Annuity Training Curriculum Outline Attachments I through III Authority: California Insurance Code section 1749.8. This course name changed to "2025 Annuity Eight-Hour Training Course" on January 1, 2025, as stated in SB 263 (Dodd, Chapter 2, Statutes of 2024).	2004 02/2006 04/30/2012 09/09/2024	09/09/2024	09/2027	On September 23, 2024, the new 2025 Annuity Eight-Hour course outline was published and soon thereafter courses were submitted and approved. .

**Curriculum Board
Curriculum Review Schedule for
October 17, 2024 Curriculum Board Meeting**

Objective and Course Outlines	Curriculum Board Subcommittee Previous Revision Dates	Last Revision Date	Three-Year Projected Review Date	Current Status
2025 Four-Hour Annuity Training Curriculum Outlines				
2025 Annuity Suitability Transactions - Four Hour Authority: California Insurance Code sections 1749.8(b), 10509.910 through 10509.918, 10509.915(b) and 10509.9205(b) in SB 263.	02/2006 04/30/2012 08/20/2024	08/20/2024	08/2027	On August 22, 2024, the new 2025 Four-Hour Annuity Training outline was published.
Pending SB 263 Updates - How Fixed, Variable, and Index Annuity Contract Provisions Affect Consumers - Four Hour	02/2006 04/30/2012	In Progress	TBD	The Department is currently adding the "Best Interest Standard" into the How Fixed, Variable, and Index Annuity Contract Provisions Affect Consumers Four-Hour Training Course.
Pending SB 263 Updates - Primary Uses of Annuities, Types of Annuities and the Senior Market - Four Hour	02/2006 04/30/2012	In Progress	TBD	The Department is currently adding the "Best Interest Standard" into Primary Uses of Annuities, Types of Annuities and the Senior Market Four-Hour Training Course.
Pending SB 263 Updates - Taxation and Suitability of Annuities for California Insurance Agents' Training Courses - Four Hour	02/2006 04/30/2012	In Progress	TBD	The Department is currently adding the "Best Interest Standard" into the Outline for the 2025 Annuity Taxation and Suitability of Annuities for California Insurance Agents' Training Courses Four-Hour Training Course.
Long-Term Care				
Mandatory Eight Hour Long-Term Care Authority: Cal. Ins. Code section 10234.93(a)(4)(A)	7/16/2013 06/2022 01/2023	01/2023	01/2026	Scheduled for review in 2026.
Four-Hour Long-Term Care Courses Authority: California Insurance Code section 10234.93(a)(4)(A)	TBD	In Progress	TBD	The Four-Hour Long-Term Care Subcommittee is in progress.

**Curriculum Board
Curriculum Review Schedule for
October 17, 2024 Curriculum Board Meeting**

Objective and Course Outlines	Curriculum Board Subcommittee Previous Revision Dates	Last Revision Date	Three-Year Projected Review Date	Current Status
Life Settlement Broker				
15-Hour Life Settlement Broker Outline Authority: California Insurance Code section 10113.2(b)(1)(A)	11/24/2016 11/28/2018 10/14/2021	10/14/2021	10/2024	Scheduled for review in 2024.
Twenty-Four Hour Coverage				
Twenty-Four Hour Coverage Course Guidelines and General Concepts Authority: California Insurance Code section 1749.02 and California Insurance Code section 1749.33 (d)	11/05/2009 11/2012	2/1/2021	8/1/2027	Scheduled for review in 2027.

Course Guideline and Outline based on specific sections in the California Insurance Code and in Title 10, California Code of Regulations+A24	Curriculum Board Subcommittee Review and Approval Dates	Last Revision Date	Three-Year Projected Review Date	Current Status
Business Management Practices Course Development Guidelines Authority: California Insurance Code section 1749.1(c)	01/25/2012 11/28/2018	11/28/2018	11/2024	Scheduled for review in 2024.
Commercial Earthquake Risk Management Authority: California Insurance Code section 1749.1(a)	12/01/2016 11/28/2018	11/28/2018	11/2024	Scheduled for review in 2024.
Homeowners' Insurance Valuation Authority California Insurance Code section 1749.85 and California Code of Regulations, Title 10, section 2188.65	01/13/2009 02/04/2011	2/4/2011	08/2027	Scheduled for review in 2027.