# REPORT OF EXAMINATION OF THE ALL SAVERS LIFE INSURANCE COMPANY OF CALIFORNIA AS OF DECEMBER 31, 2022

Filed on May 22, 2024

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Honorable Ricardo Lara Insurance Commissioner California Department of Insurance Sacramento. California

Dear Commissioner:

Pursuant to your instructions, an examination was made of the

#### ALL SAVERS LIFE INSURANCE COMPANY OF CALIFORNIA

(hereinafter also referred to as the Company). The Company's statutory home office is located at 5995 Plaza Drive, Mail Route CA 112-0253, Cypress, California 90630.

#### SCOPE OF EXAMINATION

We have performed our multi-state examination of the Company. The previous examination of the Company was as of December 31, 2017. This examination covered the period from January 1, 2018 through December 31, 2022.

The examination was conducted in accordance with the National Association of Insurance Commissioners Financial Condition Examiners Handbook (Handbook). The Handbook requires the planning and performance of the examination to evaluate the Company's financial condition, assess corporate governance, identify current and prospective risks, and evaluate system controls and procedures used to mitigate those risks. The examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with Statutory Accounting Principles. The examination does not attest to the fair presentation of the financial statements included herein. If, during the course of the examination, an adjustment is

identified, the impact of such adjustment will be documented separately following the Company's financial statements.

This examination report includes findings of fact and general information about the Company and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), were not included within the examination report but separately communicated to other regulators and/or the Company.

This was a coordinated examination with Connecticut as the lead state and Wisconsin as the facilitating state of the UnitedHealth Group Incorporated. It was conducted concurrently with other insurance entities in the holding company group, including the following companies and their respective states of domicile:

<u>Company</u>	<u>State</u>

UnitedHealthcare of Alabama, Inc. Alabama All Savers Life Insurance Company of California California UnitedHealthcare of Colorado, Inc. Colorado Preferred Care Network of Florida, Inc. Florida All Savers Insurance Company Indiana Golden Rule Insurance Company Indiana UnitedHealthcare of Kentucky, Ltd. Kentucky

Centurion Casualty Company UnitedHealthcare Freedom Insurance Company

UnitedHealthcare of New Mexico, Inc.

Unimerica Life Insurance Company of New York

UnitedHealthcare of Ohio, Inc.

The Chesapeake Life Insurance Company UnitedHealthcare of Pennsylvania, Inc.

Mid-West National Life Insurance Company Of

Tennessee

UnitedHealthcare Community Plan of Texas, LLC

UnitedHealthcare of Texas, Inc. Harken Health Insurance Company Unimerica Insurance Company UnitedHealthcare of Wisconsin, Inc. Nebraska **New Hampshire** 

**New Mexico** New York Ohio Oklahoma Pennsylvania

Texas Texas Wisconsin Wisconsin Wisconsin

Texas

#### **COMPANY HISTORY**

The Company was incorporated on December 31, 1985 under the laws of the state of California. The Company is authorized to issue 100,000 shares of common stock at par value of \$84 per share, of which, 30,000 shares are issued and outstanding. The Company is a wholly-owned subsidiary of Golden Rule Financial Corporation (GRFC). On November 13, 2003, UnitedHealth Group Incorporated (UHG) acquired 100% of GRFC and its subsidiaries. The Company became a member of the UnitedHealth Group with UHG being the ultimate controlling person.

#### MANAGEMENT AND CONTROL

The Company is a member of an insurance holding company system, in which UnitedHealth Group Incorporated (UHG) is the ultimate controlling entity. The following abridged organizational chart is limited to the entities within the holding company system which the Company had interrelationship with during the examination period (all ownership is 100%):

UnitedHealth Group Incorporated (Delaware)
United HealthCare Services, Inc. (Minnesota)
UHIC Holdings, Inc (Delaware)
UnitedHealthcare Insurance Company (Connecticut)
Golden Rule Financial Corporation (Delaware)
All Savers Insurance Company (Indiana)
All Savers Life Insurance Company of California (California)
Golden Rule Insurance Company (Indiana)

As of December 31, 2022, a three-member board of directors, who are elected annually, oversees the business and affairs of the Company. The directors and principal officers serving at December 31, 2022 were as follows:

#### **Board of Directors**

Name and Location Principal Business Affiliation

Joshua J. Green Associate General Counsel North Bethesda, Maryland UnitedHealth Group, Inc.

Justin L. Quiram Chief Financial Officer
Maple Grove, Minnesota All Savers Insurance Company

Mary H. Zarn President and Chief Executive Officer

Eden Prairie, Minnesota All Savers Insurance Company

#### **Principal Officers**

Name Title

Mary H. Zarn President and Chief Executive Officer Justin L. Quiram Chief Financial Officer and Treasurer

Joshua J. Green Secretary
Peter M. Gill Treasurer

James M. Gabriel Senior Vice President

Nyle B. Cottington Vice President

#### Management Agreements

Management Services Agreement: Effective January 1, 2014, the Company entered into a Management Services Agreement with an affiliate, United HealthCare Services, Inc. (UHS). Under this Agreement, UHS provides the Company with management, administrative, and operational support as deemed necessary or appropriate. The Company pays fees to UHS equal to UHS's actual expenses for services or use of assets. The Agreement was approved by the California Department of Insurance (CDI) on December 10, 2013. Effective January 1, 2015, the Company entered into the First Amendment to the Management Services Agreement with UHS (First Amendment). The First Amendment reflects modifications to the third-party administrator and to Medicare and other services provisions to comply with regulatory requirements. The First Amendment was filed with the CDI on November 5, 2014 and approved on July 24, 2015. Effective November 1, 2021, the Company entered into the Second Amendment to the Management Services Agreement with UHS (Second Amendment), which updated the

monthly payment terms, services provided, and third-party administrator provisions. The Second Amendment was filed with the CDI on September 23, 2021 and approved on December 23, 2021. The amounts paid by the Company under the Agreement were \$11,653 and \$32,366, in 2021 and 2022, respectively. No management fees were paid by the Company between 2018 through 2020 because the fees are driven by premium revenue and the Company had no active business during the period.

First Amendment to the First Restated Tax Sharing Agreement: The Company has a restated Tax Sharing Agreement with UHG and its subsidiaries. Under this Agreement, UHG files a consolidated federal income tax return on behalf of itself, the Company, and the other subsidiaries in the group. The Company is not responsible for the tax payment in excess of what it would have to pay had it filed a separate tax return. The Agreement was approved by the CDI on April 27, 2006. Effective March 1, 2019, the Agreement was amended to reflect changes made to the settlement period of no later than 30 days after the filing date of the consolidated income tax return and to remain in compliance with federal tax law in the event of changes. The First Amendment was filed with CDI on January 29, 2019 and approved on April 10, 2019.

Amendment #2 to the NavigateNOW Agreement: Effective November 1, 2021, UnitedHealthcare Insurance Company (UHIC), All Savers Insurance Company (ASIC), and various health care services providers entered into the NavigateNOW Agreement. Under the terms of this Agreement, the health care service providers would develop a mutually agreed upon annual plan for the Incentive Program that identifies, among other things, cost, quality and efficiency activities and goals for UHIC and ASIC. Effective June 1, 2022, Amendment #1 updated the Measurement Period Calculations section of the Agreement. Effective December 1, 2022, Amendment #2 updated the Measurement Period Calculations section and added the Company as a party to the Agreement. The Amendment #2 was filed with CDI on October 11, 2022 and approved on November 30, 2022.

#### TERRITORY AND PLAN OF OPERATION

The Company is licensed to transact life and accident and health insurance in the states of California and Illinois. The Company did not write any business until 2021. Effective January 1, 2021, the Company started to offer Level 2 Stop Loss business in California. Effective January 1, 2022, the Company started offering the Level Funded Stop Loss product, which is marketed to small and large group employers in California. This product offers employers the ability to cap their potential financial exposure to its diabetic members. The Company reported \$742,280 and \$2,324,364 of direct written premiums in 2021 and 2022, respectively.

#### REINSURANCE

The Company does not cede or assume reinsurance.

#### **FINANCIAL STATEMENTS**

The following financial statements are based on the statutory financial statements filed by the Company with the California Department of Insurance for the period ending December 31, 2022. The accompanying comments to the amounts in the financial statements should be considered an integral part of the financial statements. No adjustments were made to the financial statements as a result of the examination.

Statement of Financial Condition as of December 31, 2022

Underwriting and Investment Exhibit for the Year Ended December 31, 2022

Reconciliation of Surplus as Regards Policyholders from December 31, 2017 through December 31, 2022

# Statement of Financial Condition as of December 31, 2022

<u>Assets</u>		_edger and nledger Assets	 Assets Not Admitted		Net Admitted Assets	Notes
Bonds Cash and cash equivalents Investment income due and accrued Uncollected premiums and agents' balances in the	\$	1,528,495 5,455,063 11,520	\$	\$	1,528,495 5,455,063 11,520	
course of collection  Net deferred tax asset  Receivables from parent, subsidiaries and affiliates		166,755 22,036 68,958			166,755 22,036 68,958	
Total assets	\$	7,252,827	\$	\$	7,252,827	
Liabilities, Surplus, and Other Funds						<u>Notes</u>
Unpaid claims adjustment expenses Aggregate health policy reserves Aggregate health claim reserves Premiums received in advance General expenses due or accrued Current federal and foreign income tax payable and i	ntere	st thereon		\$	11,114 94,680 763,307 273 110,124 34,673	(1) (1)
Total liabilities					1,014,171	
Common capital stock Gross paid-in and contributed surplus Unassigned funds (surplus)			\$ 2,520,000 2,657,840 1,060,816	_		
Surplus as regards policyholders					6,238,656	-
Total liabilities, surplus, and other funds				\$	7,252,827	

# Statement of Revenue and Expenses for the Year Ended December 31, 2022

Net premium income			\$	2,324,364
Total revenue				2,324,364
<u>Less</u> :				
Hospital/medical benefits Claim adjustment expenses General administrative expenses Increase in reserves for life and accident and health contracts	\$	2,586,253 11,114 139,209 51,085	-	
Total underwriting deductions				2,787,661
Net underwriting loss				(463,297)
Net investment income earned  Net income after capital gains tax, and before all other federal and				1,880
foreign income taxes Federal and foreign income taxes incurred/(recovered)				(461,417) (84,327)
Net loss			\$	(377,090)
Capital and Surplus Accord	<u>unt</u>			
Surplus as regards policyholders, December 31, 2021			\$	6,603,176
Net loss Change in net deferred income tax	\$	(377,090) 12,570	) -	
Change in surplus as regards policyholders for the year				(364,520)
Surplus as regards policyholders, December 31, 2022			\$	6,238,656

# Reconciliation of Surplus as Regards Policyholders from December 31, 2017 through December 31, 2022

Surplus as regards policyholders, December 31, 2017			\$	6,245,177
	 Gain in Surplus	 Loss in Surplus	_	
Net loss Change in net deferred income tax Aggregate write-ins for gains in surplus	\$ 22,035 43,397	\$ 71,953	_	
Total gains and losses in surplus	\$ 65,432	\$ 71,953	_	
Net decrease in surplus as regards policyholders Surplus as regards policyholders,				(6,521)
December 31, 2022			\$	6,238,656

#### **COMMENTS ON FINANCIAL STATEMENT ITEMS**

### (1) Aggregate Health Policy Reserves and Aggregate Health Claim Reserves

The Pennsylvania Insurance Department, on behalf of all participating states in this coordinated examination of UnitedHealth Group, engaged Lewis & Ellis, LLC (L&E) to perform an actuarial analysis of the liabilities and reserves for the insurers covered in this coordinated examination. A Senior Life Actuary and Actuarial Senior Analyst from the California Department of Insurance reviewed the work performed by L&E and concurred that the aggregate health policy reserves and aggregate health claim reserves reported by the Company as of December 31, 2022 are reasonable and adequate and have been accepted for purposes of this examination.

#### SUMMARY OF COMMENTS AND RECOMMENDATIONS

Current	Report	of Exa	<u>mination</u>
	-		

None.

Previous Report of Examination

None.

## **ACKNOWLEDGMENT**

Acknowledgment is made of the cooperation and assistance extended by the Company's officers and employees during the course of this examination.

Respectfully submitted,

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Jack Lee, CFE Examiner-In-Charge Senior Insurance Examiner Department of Insurance State of California

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Kyo Chu, CFE Senior Insurance Examiner, Supervisor Department of Insurance State of California